



the
Unparalleled Leader
in
Quality Performance
&
Client Service

Curtis Holmes
GC Services
November 26, 2008

Bryan Cannon
SurfaceSolve Floorcare

Dear Bryan:

I want to thank you again for the excellent job you and your crew did with our bathroom floors and lobby chairs. You and your crew did an outstanding job cleaning and applying the grout epoxy and I've received many compliments. The lobby chairs also look great. The day after you cleaned them, our receptionist thought we bought new chairs! I look forward to doing business with you in the future.

Sincerely,

A handwritten signature in blue ink, appearing to be 'Curtis Holmes', with a date '11/26/2008' written next to it.

Curtis Holmes
Assistant Vice President